STAFF REPORT

DATE: November 21, 2017
CONSENT
ITEM #: 5

TO: City Council
FROM: Greg Malmquist, Fire Chief
AGENDA ITEM: Month End Fire Department Update for October 2017
REVIEWED BY: Kristina Handt, City Administrator

ISSUE BEFORE COUNCIL: Review month end activity update from fire department. Advise on any additional information requested.

PROPOSAL DETAILS/ANALYSIS:
We had 39 calls in October:

4	Fire Alarms
4	Dispatched and cancelled en route
21	Medicals
3	Gas leaks
1	Grass fire
3	Car accidents with injuries
1	Power line down
1	Smoke in the home
1	Vehicle accident (requested by law enforcement for road clean-up)
39	**Total**

A command vehicle did not respond on 7 calls for a response rate of 84%. Average response time was 8.25 minutes. 17 calls had 3 or less responders minus the Duty Officer with 8 calls having only 1 personnel on the apparatus.

Department drills for the Month:

#1 - CEU – RIT
#2 - Water Rescue
#3 - Arbor Glen tour (building construction)

Points of interest:

- The part time shifts are up and running. Scheduling is proving to be a challenge as people's schedules at their full time lives are constantly changing. This is creating a huge burden to ensure coverage during the part time hours. The good news however, is that while the average response time appears to have increased, it is actually a bit deceiving. While shifts are running, we have a truck in service besides the duty vehicle within 2 minutes of the page. Sometimes within seconds of the page. Many of the calls this past month have been at the far reaches of the city making it look like we are responding slower than we actually are.

- Along with the shift work, we have managed to discover maintenance issues on our fleet much quicker and mitigate them to reduce the chance of failures on the emergency scene.

- Both Chiefs attended the State Chief's Association Conference this month.

- Hydrant flushing has begun. It is unlikely that we will be able to get them all done prior to the winter freeze but we are fighting against the clock to get as many flushed as possible.