

	1Q 24	2Q 24	3Q 24	4Q 24	2024 YTD	2023	2022
<b>ADMINISTRATION</b>							
Licenses & Permits	17	61	43	54	175	138	147
Communications metric	56924	63440	71674	72323	264361	157452	n/a
Recruitments Open	7	0	2	1	10	13	88%
Recruitments Closed	0	3	2	3	8	11	
Council Agenda Items processed	122	103	90	123	438	299	470
Data/Information Requests	2	6	3	1	12	28	470
<b>BUILDING</b>							
Value of Commercial/MF Projects Constructed	\$6,200,000.00	\$35,100,000.00	\$4,800,000.00	\$995,800.00	\$47,095,800.00	\$34,981,778.00	\$25,189,354.00
Value of Residential New Homes Constructed	\$8,895,000.00	\$9,585,000.00	\$9,871,000.00	\$11,581,000.00	\$39,932,000.00	\$55,557,525.00	\$69,557,246.00
Total Residential Permits (AT/TD)	18	26	22	22	88	167	200
Total Number of Permits Issued	197	387	292	296	1172	1923	2571
% permits reviewed within 10 days	92%	93	94	92	93.00%	93.00%	90
Total Permit Revenue/Plan Review Fee	\$358,196.36	\$954,373.12	\$382,247.73	\$270,104.70	\$1,964,921.91	\$1,810,431.03	\$2,403,176.96
Total Number of Inspections Performed	1826	1365	1511	1265	5967	9831	9377
<b>PUBLIC WORKS</b>							
# of water leaks/breaks from main line	2	4	3	2	11	26	13
# of sewer related issues	2	5	5	7	19	8	6
# of weather events affecting streets or stormwater	5	6	2	8	21	38	29
# of issues at the 17 improved Parks for non-routine repair or maintenance	10	30	23	20	83	56	85
Total # of gallons of water pumped from wells per quarter	49,743,000	97,325,000	150,470,000	67,687,000	365,225,000	543,141,000	400090000
Average number of comm/residential complaints per week	5	6	15	7	33	27	4
<b>PUBLIC SAFETY</b>							
FIRE - Number of Fire/Rescue/EMS Responses:	264	270	305	298	1137	1047	791
FIRE - Number of Fire Inspections:	142	146	192	97	577	649	514
FIRE - Average Fire/Rescue Per 1,000 Residents (14,100 pop):	6.32	6.87	10.99	8.23	32.41	9.95	5.89
FIRE - Average EMS Incidents per 1,000 Residents (14,100 pop):	12.41	12.27	10.64	12.91	48.23	17.28	9.99
FIRE - Average Alarm to Enroute time in minutes:	1.28	1.1	1.24	1.38	1.25	3.07	n/a
FIRE - Average Alarm to Arrival time in minutes:	7.53	6.5	7.29	7.97	7.32	10.62	n/a
FIRE - Staffed turnout time within 90 seconds (Fire/Rescue) %:	52%	49%	47%	72%	55.00%	y	n/a
FIRE - Staffed turnout time within 60 seconds (EMS) %:	70%	79%	56%	41%	61.50%	y	n/a
Sheriff Department - Crime calls	102	57	79	60	298	266	n/a
Sheriff Department - Quality of Life calls	380	438	544	569	1931	1057	n/a
Sheriff Department - Traffic Incidents	949	1117	1179	1353	4598	3026	n/a
<b>FINANCE</b>							
# of Water customers / billed	3547	3554	3582	3607	14290	13383	12645
# of Sewer customers / billed	2564	2574	2613	2632	10383	9543	8626
# of Stormwater customers / billed 05 acct. (just storm - billed annually after Q4)	0	0	0	1988	1988	1928	2095
# of Stormwater customers / billed 01 acct. (both together)	3477	3510	3537	3570	14094	13251	4372
<b>PLANNING</b>							
Code Enforcement - Complaints Received (*updated definitions)	15	42	25	24	106	74	127
Code Enforcement - Violaton Cases Closed	11	34	20	22	87	21	56
Zoning and Land Use Questions	380	420	370	400	1570	824	808
Zoning Permits	38	117	31	25	211	184	177
Land Use Applications and Long Range Planning	19	14	14	15	62	49	38

Q4 2024	From Quarterly Bill Register		
	Water	Sewer	Stormwater
	3169	2	66
	63	31	3259
	117	2546	53
	2	35	1
	21	18	191
	36		1556
	192		216
	7		1
			215
Totals	3607	2632	5558

2023	2022
4779.64286	4516.07143